## Understanding the impacts of subway's system interruptions on streetcar and bus transit service performance

TRANSIT DATA 2017: RESEARCH AND APPLICATIONS ON THE USE OF PASSIVE DATA FROM PUBLIC TRANSPORT - MAY 22-24, 2017. SANTIAGO, CHILE
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## Introduction

- Research gap and study objective
- Study context
- Methodology
- Analysis
- Conclusion
- Future Work


## Research Gap

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- Exploring the quality of transit service is traditionally done on a mode-by-mode basis
- Focusing on understanding the impact of different transit improvement strategies (TSP, reserved bus lanes., etc.) or the impacts of events or general factors (weather conditions, distance, number of stops, etc.)



## Research Gap



- It is rare to find studies that investigated the impacts of poor performance or breakdown of one transit mode on other functioning modes in multimodal integrated transit systems
- This is because, normally, researchers remove periods of major service interruption from their analysis


## Research Objective



- This study aims at understanding the impact of incident and interruption delays of Toronto's subway system on the performance of the surface transit system, namely buses and streetcars


## Toronto, Canada



- Most populous city in Canada: 2.8 million inhabitants in 2015
- Fourth most populous city in North America
nerimen
- One of North America's fastest-growing cities: to reach of 3.7 million in 2041

[^0]
## Study context

- Subway system extends to a total length of 68 km serving 69 stations
- 152 bus and streetcar routes, of which 148 make 245 connections with the subway system during the AM peak


Subway stops
Street network
——TTC bus routes

## Subway lines

Bloor-Danforth line (Green line)

- Scarborough line (Blue line)

Sheppard line (Magenta line)
Yonge-University-Spadina line (Yellow line)


Data sources: City of Toronto, Statistics Canada, DMTI Projection: NAD 1983 Ontario Lambert

## Methodology - Data

- Two sets of data:
- Detailed dataset of subway incidents in 2013 compiled by the Toronto Transit Commission (TTC)
- TTC's Automatic Vehicle Location (AVL) system data for bus and streetcar routes that are within a short walking distance ( 200 m ) from the subway stations investigated in this study


## Methodology - Data

- Subway system interruption data:
- A total of 12,600 subway incidents at the station level of analysis in 2013
- For each record, the TTC's dataset includes:
- date, time
- subway station, direction of travel
- amount of delay (in minutes)
- train number and type
- a brief description of the incident and a code representing the incident type


## Methodology - Study Time Frame

- The time frame of interest include all weekdays of May 2013
- That month saw the greatest number of incidents with the largest amount of delay, and lowest standard deviations at the system level in 2013



## Methodology - Subway Stop Selection

- Focus on 24 subway stations along Line 1 (YUS line)
- These stations were selected according to a composite indicator that was generated to identify the most vulnerable stations in the subway system.




## Subway lines

—Bloor-Danforth line

- Scarborough line
- Sheppard line

Yonge-University-Spadina line
........ TTC streetcar lines
—TC bus routes

## Z-score value

O -2.66--2.41

O $\quad-2.40--2.02$
$-2.01--1.71$
$-1.70-1.36$
$-1.35-1.09$

May 2013 z-score total$-0.25-0.75$
0.76-3.36
3.37-7.41
7.42-11.87
Analyzed stations

## Methodology - Analyzed Incidents

- Allowing us to analyze the impacts of $\mathbf{3 8 8}$ incidents with total delay of $\mathbf{1 7 0 2}$ minutes, ranging from 2 minutes incidents to 73 minutes incidents



## Methodology

- More than 80 million observations were collected from the TTC's AVL system for $\mathbf{4 1}$ bus routes and $\mathbf{1 0}$ streetcar routes for the weekdays between May $1^{\text {st }}$ and $31^{\text {st }}, 2013$
- AVL data include information on bus and streetcar locations (x and y coordinates) recorded every 20 seconds as well as other information related to time of record and route number



## Methodology - data preparation

- Trip-time-point segment is the study's unit of analysis
- defined as the part of a trip over a route section between every two consecutive time points along a route
- Thus, all the variables were summarized according to that
- E.g., average speed per trip-segment is computed as the average speed of all GPS points of a given trip within a
 given segment


## Methodology - data preparation

- In the analysis, we kept segment that start within 3 kilometres of the Line 1
- Python script was used to clean the data and identify trips in ArcGIS
- After this process, about $\mathbf{1 , 1 7 0 , 0 0 0}$ and $\mathbf{7 8 0 , 0 0 0}$ tripsegment records were included in the analysis for the bus and streetcar datasets, respectively



## Methodology

- Descriptive statistics
- Two statistical models using the bus and streetcar service average speed (kilometre/hour) per tripsegment as the dependent variable
- Bus speed model
- Streetcar speed model


## Methodology

Other variables have been tested but they were eliminated from the study due to their insignificance and/or correlation to other used variables such as:

- Subway stations spacing
- Number of nearby bus/streetcar lines (to account for route competition)
- Express routes
- Headway and Headway^2

|  | Variable |
| :---: | :---: |
| $\begin{aligned} & 8 \\ & \frac{8}{0} \\ & \frac{0}{0} \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | Direction |
|  | Segment sequence |
|  | Number of scheduled stops Adjacent segment (within 200 meters) $\qquad$ |
|  | Segment with a layover |
|  | Segment distance (KM) Streetcar-Bus |
|  | Streetcar STC-ALRV |
|  | Streetcar -Flexity |
|  | Bus route number i (41 dummy variables) |
|  | Streetcar route number i (10 dummy variables) |
|  | Distance to Union Station (KM) Morning peak |
|  | Afternoon peak |
|  | Early evening |
|  | Late evening |
|  | Subway station ridership (in thousands) |
| $\begin{gathered} 8 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \\ 0 \end{gathered}$ | Subwav station ridershiv^2 <br> Trips starting within 5 minutes of an incident |
|  | Trips starting within $5-10$ minutes of an incident |
|  | Trips starting within 10-20 minutes of an incident |
|  | Trips starting within $20-30$ minutes of an incident |
|  | Trips starting within $30-60$ minutes of an incident |
|  | Trips starting within $60+$ minutes of an incident |
|  | Segments after an impacted segment |
|  | Trips in same direction of an incident |
|  | Trips starting after a cleared incident |

## Analysis -Streetcar descriptive statistics

|  | Trips during subway normal operations |  | Trips after a subway incident |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mean | Std. Dev. | Mean | Std. Dev. |
| Segment average speed (KM/H) | 12.71 | 5.53 | 9.65 | 3.92 |
| Direction | 0.497 | 0.500 | 0.540 | 0.498 |
| Time-point sequence | 5.765 | 3.310 | 6.613 | 1.540 |
| Number of scheduled stops | 4.744 | 9.604 | 4.505 | 2.867 |
| Adjacent segment (within 200 meters) | 0.208 | 0.406 | 1.000 | 0.000 |
| Segment with a layover | 0.191 | 0.483 | 0.131 | 0.388 |
| Segment distance (KM) | 0.992 | 0.634 | 0.879 | 0.413 |
| Streetcar bus | 0.099 | 0.299 | 0.055 | 0.229 |
| Streetcar ALRV | 0.106 | 0.308 | 0.085 | 0.279 |
| Streetcar Flexity | 0.000 | 0.003 | 0.000 | 0.000 |
| Average headway | 3.847 | 1.626 | 3.891 | 2.019 |
| Distance to Union Station (KM) | 2.196 | 1.490 | 1.950 | 1.847 |
| Morning peak | 0.182 | 0.386 | 0.226 | 0.419 |
| Afternoon peak | 0.237 | 0.425 | 0.248 | 0.432 |
| Early evening | 0.133 | 0.340 | 0.148 | 0.355 |
| Late evening | 0.126 | 0.331 | 0.056 | 0.231 |
| Trips starting within 5 minutes of an incident | 0.000 | 0.000 | 0.144 | 0.352 |
| Trips starting within 5-10 minutes of an incident | 0.000 | 0.000 | 0.150 | 0.357 |
| Trips starting within 10-20 minutes of an incident | 0.000 | 0.000 | 0.303 | 0.460 |
| Trips starting within 20-30 minutes of an incident | 0.000 | 0.000 | 0.269 | 0.443 |
| Trips starting within 30-60 minutes of an incident | 0.000 | 0.000 | 0.123 | 0.329 |
| Trips starting within 60+ minutes of an incident | 0.000 | 0.000 | 0.011 | 0.105 |
| Time-point after an incident | 0.030 | 0.171 | 0.000 | 0.000 |
| Incident in same direction of travel | 0.001 | 0.034 | 0.132 | 0.339 |
| Trips starting after a cleared incident | 0.000 | 0.000 | 0.866 | 0.341 |
| Number of records |  |  |  |  |

## Analysis - bus descriptive statistics

|  | Trips during subway normal operations |  | Trips after a subway incident |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mean | Std. Deyiation | Mean | Std. Deviatio |
| Segment average speed (KM/H) | 18.22 | 9.35 | 14.23 | 9.56 |
|  |  |  |  |  |
| Time-point sequence | 6.297 | 4.320 | 6.600 | 5.257 |
| Number of scheduled stops | 3.599 | 2.481 | 3.069 | 2.513 |
| Adjacent segment (within 200 meters) | 0.298 | 0.457 | 1.000 | 0.000 |
| Segment with a layover | 0.173 | 0.378 | 0.287 | 0.453 |
| Segment distance (KM) | 1.202 | 0.801 | 1.265 | 0.921 |
| Average headway | 7.078 | 5.870 | 7.186 | 6.119 |
| Average headway^2 | 84.55 | 157.59 | 89.08 | 163.55 |
| Distance to Union Station (KM) | 7.886 | 3.324 | 8.215 | 2.821 |
| Morning peak | 0.201 | 0.401 | 0.286 | 0.452 |
| Afternoon peak | 0.240 | 0.427 | 0.370 | 0.483 |
| Early evening | 0.130 | 0.337 | 0.076 | 0.265 |
| Late evening | 0.119 | 0.324 | 0.063 | 0.244 |
| Trips starting within 5 minutes of an incident | 0.000 | 0.000 | 0.148 | 0.355 |
| Trips starting within 5-10 minutes of an incident | 0.000 | 0.000 | 0.159 | 0.366 |
| Trips starting within 10-20 minutes of an incident | 0.000 | 0.000 | 0.298 | 0.457 |
| Trips starting within 20-30 minutes of an incident | 0.000 | 0.000 | 0.292 | 0.454 |
| Trips starting within 30-60 minutes of an incident | 0.000 | 0.000 | 0.103 | 0.303 |
| Trips starting within 60+ minutes of an incident | 0.000 | 0.000 | 0.001 | 0.028 |
| Time-point after an incident | 0.033 | 0.179 | 0.000 | 0.000 |
| Incident in same direction of travel | 0.004 | 0.063 | 0.163 | 0.369 |
| Trips starting after a cleared incident | 0.000 | 0.000 | 0.887 | 0.316 |
| Number of records | 1,162,241 |  | 10,300 |  |

## Analysis - Models

Streetcar speed model

| Model |  | Unstandardized Coefficients |  | $\begin{gathered} \hline \begin{array}{c} \text { Standardized } \\ \text { Coefficients } \end{array} \\ \hline \text { Beta } \end{gathered}$ | t | Sig. | 95.0\% Confidence Interval for B |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | B | Std. Emror |  |  |  | Lower Bound | Upper Bound |
| 1 | (Constant) | 10.113 | . 032 |  | 312.398 | . 000 | 10.050 | 10.177 |
|  | DIR_of_T | -.412 | . 010 | -. 037 | -39.379 | . 000 | -. 433 | -. 392 |
|  | TP | . 047 | . 002 | . 028 | 19.749 | . 000 | . 042 | . 052 |
|  | Sm_TPStp_count | -. 028 | . 001 | -. 048 | -43.338 | . 000 | -. 029 | -. 026 |
|  | Stops_witihin100 | -2.909 | . 018 | - 215 | -163.695 | . 000 | -2.944 | -2.875 |
|  | Layover | $-1.830$ | . 013 | -. 160 | -143.606 | . 000 | -1.855 | -1.805 |
|  | Seg_dis | . 002 | . 000 | . 269 | 229.598 | . 000 | . 002 | . 002 |
|  | BusType | -. 323 | . 035 | -. 017 | $-9.248$ | . 000 | -. 392 | -. 255 |
|  | STC-AIRV | -. 211 | . 041 | -. 012 | $-5.125$ | . 000 | - 291 | - 130 |
|  | Flexity | . 406 | 2.034 | . 000 | . 200 | . 842 | $-3.581$ | 4.393 |
|  | DIST_Union | . 000 | . 000 | . 130 | 51.645 | . 000 | . 000 | . 000 |
|  | Amp | 1.503 | . 015 | . 105 | 99.001 | . 000 | 1.473 | 1.533 |
|  | Afternoon_P | -.721 | . 014 | -. 056 | -51.703 | . 000 | -.748 | -. 694 |
|  | night_P | 1.168 | . 017 | . 072 | 69.479 | . 000 | 1.135 | 1.201 |
|  | Early_morning | 3.984 | . 017 | . 239 | 231.406 | . 000 | 3.950 | 4.018 |
|  | T_riderhsipF1000 | -. 033 | . 003 | -. 036 | -13.244 | . 000 | -. 038 | -. 028 |
|  | T_riderhsipf1000_2 | . 000 | . 000 | . 034 | 13.448 | . 000 | . 000 | . 000 |
|  | N30_STR_0_5 | - 442 | . 272 | -. 002 | -1.627 | . 104 | -.975 | . 091 |
|  | N30_STR_5_10 | -1.403 | . 342 | -. 006 | -4.103 | . 000 | -2.074 | -.733 |
|  | N30_STR_10_20 | -1.168 | . 315 | -. 007 | -3.709 | . 000 | -1.785 | -. 551 |
|  | N30_STR_20_30 | -1.064 | . 322 | -. 006 | -3.302 | . 001 | -1.696 | -. 433 |
|  | N30_STR_within_60 | -1.145 | . 354 | -. 004 | $-3.236$ | . 001 | $-1.838$ | -. 451 |
|  | N30_STR_above_60 | -1.798 | . 851 | -. 002 | -2.114 | . 035 | $-3.466$ | -. 131 |
|  | Fii_TPs_after_Incident | -. 016 | . 030 | -. 001 | -1.711 | . 092 | -. 076 | . 013 |
|  | N30_After_INC_Cleared_ Dummy | 1.001 | . 283 | . 010 | 3.538 | . 000 | 447 | 1.556 |
|  | R501 | -.789 | . 045 | -. 042 | -17.596 | . 000 | -. 876 | - 701 |
|  | R502 | -. 697 | . 047 | -. 015 | -14.825 | . 000 | -. 789 | -. 605 |
|  | R503 | -. 162 | . 071 | -. 002 | -2.278 | . 023 | -. 302 | -. 023 |
|  | R504 | -. 078 | . 018 | -. 005 | -4.321 | . 000 | -. 114 | -. 043 |
|  | R506 | . 220 | . 021 | . 012 | 10.275 | . 000 | . 178 | . 263 |
|  | R509 | 1.540 | . 048 | . 072 | 32.377 | . 000 | 1.447 | 1.633 |
|  | R510 | $-2.484$ | . 025 | - 154 | -99.625 | . 000 | -2.533 | -2.435 |
|  | R511 | -1.194 | . 027 | -. 056 | -44.636 | . 000 | -1.247 | -1.142 |
|  | R512 | -. 579 | . 040 | -. 033 | -14.375 | . 000 | -.658 | - 500 |

## Bus speed model



## Analysis - Streetcar speed model

|  |  |  | Coeff. | Z | 95\% Conf. Interval |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Lower Bound | Upper |
|  |  | (Constant) | 10.1 | 312.4 | 10.1 | 10.2 |
| N | 780,705 | Direction | -0.41 | -39.38 | -0.43 | -0.39 |
|  |  | Time-point sequence | 0.05 | 19.75 | 0.04 | 0.05 |
| Adjusted $\mathbf{R}$ Square | 0.32 | Number of scheduled stops | -0.03 | -43.34 | -0.03 | -0.03 |
|  |  | Adjacent segment (within 200 meters) | -2.91 | -163.7 | -2.94 | -2.87 |
|  |  | Segment with a layover | -1.83 | -143.6 | -1.86 | -1.81 |
| F statistics | $\begin{gathered} (33,780680) \\ 12193 \end{gathered}$ | Segment distance (KM) | 2.34 | 229.6 | 2.32 | 2.36 |
|  |  | Streetcar CLRV (Base case) |  |  |  |  |
| F sig. |  | Streetcar bus | -0.32 | -9.25 *** | -0.39 | -0.25 |
|  | 0 | Streetcar ALRV | -0.21 | -5.12 *** | -0.29 | -0.13 |
|  |  | Streetcar Flexity | 0.41 | 0.20 | -3.58 | 4.39 |
|  |  | Distance to Union Station (KM) | 0.48 | 51.65 *** | 0.46 | 0.50 |
|  |  | Morning peak | 1.50 | 99.00*** | 1.47 | 1.53 |
| Bold indicates statistical significance |  | Midday (Base case) |  |  |  |  |
|  |  | Afternoon peak | -0.72 | -51.70*** | -0.75 | -0.69 |
|  |  | Early evening | 1.17 | 69.48*** | 1.13 | 1.20 |
| *** Significant at 99\% <br> ** Significant at 95\% <br> * Significant at 90\% |  | Late evening | 3.98 | 231.41*** | 3.95 | 4.02 |
|  |  | Subway station ridership (in thousands) | -0.03 | $-13.24 * * *$ | -0.04 | -0.03 |
|  |  | Trips starting during normal operations (base case) |  |  |  |  |
|  |  | Trips starting within 5 minutes of an incident | -0.44 | -1.63 | -0.98 | 0.09 |
|  |  | Trips starting within 5-10 minutes of an incident | -1.40 | -4.10*** | -2.07 | -0.73 |
|  |  | Trips starting within 10-20 minutes of an incident | -1.17 | -3.71*** | -1.79 | -0.55 |
|  |  | Trips starting within 20-30 minutes of an incident | -1.06 | -3.30*** | -1.70 | -0.43 |
|  |  | Trips starting within 30-60 minutes of an incident | -1.14 | -3.24*** | -1.84 | -0.45 |
|  |  | 4 Trips starting within $60+$ minutes of an incident Time-point after an incident | -1.80 | $\frac{-2.11^{* *}}{-1.71^{*}}$ | $-\frac{3.47}{-0.08}$ | -0.13 |
| UNIVERSITY O FACULTY of APPLIE |  | Time-point after a cleared incident | 1.00 | $3.54{ }^{* *}$ | 0.45 | 1.56 |
|  |  | deteine a elvaiveering |  |  |  |  |

## Analysis - Bus speed model

|  |  |  | Coeff. | Z | 95\% Conf. Interval |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Lower Bound | Upper <br> Bound |
| N | 1,172,542 | (Constant) | 14.21 | 266.5*** | 14.11 | 14.32 |
|  |  | Direction | 0.29 | 21.20*** | 0.26 | 0.32 |
| Adjusted R Square | 0.39 | Time-point sequence | 0.03 | 11.51*** | 0.03 | 0.04 |
|  |  | Number of scheduled stops | -0.21 | -49.56*** | -0.22 | -0.20 |
| F <br> statistics | $\begin{gathered} (61,1172521) \\ 25431 \end{gathered}$ | Adjacent segment (within 200 meters) | -3.94 | -232.4*** | -3.97 | -3.91 |
|  |  | Segment with a layover | -7.69 | -336.5*** | -7.74 | -7.65 |
|  |  | Segment distance (KM) | 2.83 | 204.1*** | 2.81 | 2.86 |
| F sig. | 0 | Distance to Union Station (KM) | 0.17 | 44.21*** | 0.16 | 0.17 |
|  |  | Morning peak | 0.48 | 24.83*** | 0.45 | 0.52 |
| Bold indicates statistical significance |  | Midday (Base case) |  |  |  |  |
|  |  | Afternoon peak | -2.09 | -112.7*** | -2.12 | -2.05 |
|  |  | Early evening | 1.97 | 87.82*** | 1.92 | 2.01 |
|  |  | Late evening | 6.38 | 273.9*** | 6.34 | 6.43 |
|  |  | Subway station ridership (in thousands) | -0.03 | -12.40*** | -0.04 | -0.03 |
| *** Significant at 99\% <br> ** Significant at 95\% <br> * Significant at 90\% |  | Subway station ridership^2 | 0.00 | 13.86*** | 0.00 | 0.00 |
|  |  | !Trips starting during normal operations (base case) |  |  |  |  |
|  |  | Trips starting within 5 minutes of an incident | 0.06 | 0.32 | -0.32 | 0.44 |
|  |  | Trips starting within 5-10 minutes of an incident | 0.14 | 0.74 | -0.23 | 0.51 |
|  |  | - Trips starting within 10-20 minutes of an incident | 0.02 | 0.13 | -0.26 | 0.30 |
|  |  | \| Trips starting within 20-30 minutes of an incident | -0.29 | -2.03** | -0.58 | -0.01 |
|  |  | Trips starting within 30-60 minutes of an incident | -0.60 | -2.58*** | -1.05 | -0.14 |
|  |  | Trips starting within 60+ minutes of an incident | -3.55 | -1.37 | -8.62 | 1.53 |
|  |  | - Time-point after an incident | -0.43 | -11.21*** | -0.51 | -0.36 |
|  |  | Incident in same direction of travel | 0.36 | 1.77* | -0.04 | 0.75 |

## Sensitivity analysis- Streetcar

- Streetcar line with median speed: Route 501-Westbound- CLRV
- Average speed during different type periods

|  | Morning peak |  | Midday period |  | Afternoon peak |  | Early evening |  | Late evening |  |  | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Speed (Km/h) | \% | Speed <br> (Km/h) | \% | Speed (Km/h) | \% | Speed (Km/h) | \% |  |  | \% |  |
| Trips starting during normal operations | 11.02 |  | 9.52 |  | 8.80 |  | 10.69 |  | 13.50 |  |  |  |
| Trips starting within 5 minutes of an incident | 11.02 | 0.0\% | ${ }^{\text {\| }} 9.52$ | 0.0\% | 8.80 | 0.0\% | 10.69 | 0.0\% | 13.5 |  | 0.0\% | 0.0\% |
| Trips starting within 5-10 minutes of an incident | 9.62 - | -12.7\% | 8.12 | -14.7\% | 7.39 | -16.0\% | 9.28 | -13.1\% | 12.1 |  | 10.4\% | -13.4\% |
| Trips starting within 10-20 minutes of an incident | 9.85 | -10.6\% | 8.35 | -12.3\% | 7.63 | -13.3\% | 9.52 | -10.9\% | 12.3 | -8 | 8.6\% | -11.1\% |
| Trips starting within 20-30 minutes of an incident | 9.96 | -9.7\% | \| 8.45 | -11.2\% | 7.73 | -12.1\% | 9.62 | -10.0\% | 12.4 | $4 \text {-7 }$ | 7.9\% | -10.2\% |
| Trips starting within 30-60 minutes of an incident | 9.88 - | -10.4\% | 8.37 | -12.0\% | 7.65 | -13.0\% |  | -10.7\% | 12.3 | -8 | -8.5\% | -10.9\% |
| Trips starting within 60+ minutes of an incident | 9.22 | -16.3\% | 7.72 | -18.9\% | 7.00 | -20.4\%\| | 8.89 | -16.8\% | 11.7 | -1 | 13.3\% | -17.2\% |
| Averages | 9.9 | -9.9\% | 8.4 | -11.5\% |  | -12.5\% | 9.6 | -10.3\% | 12.4 | -8 | 8.1\% |  |

\% of change in speed = (trip speed during an incident category - trip speed during normal operations)/ trip speed during normal operations

## Sensitivity analysis- Streetcar



## Sensitivity analysis- Streetcar

- For bus line with median speed: Route 96 - Eastbound
- Average speed during different type periods

|  | Morning peak |  | Midday period |  | Afternoon peak |  | Early evening |  | Late evening |  | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Speed <br> (Km/h) | \% | Speed (Km/h) | \% | Speed <br> (Km/h) | \% | Speed <br> (Km/h) | \% | Speed (Km/h) | \% |  |
| Trips starting during normal operations | 17.0 |  | 16.5 |  | 14. |  | 18. |  |  |  |  |
| Trips starting within 5 minutes of an incident | 17.02 | 0.0\% | 16.53 | 0.0\% | 14.45 | 0.0\% | 18.50 | 0.0\% | 22.92 | 0.0\% | 0.0\% |
| Trips starting within 5-10 minutes of an incident | 17.02 | 0.0\% | 16.53 | 0.0\% | 14.45 | 0.0\% | 18.50 | 0.0\% | 22.92 | 0.0\% | 0.0\% |
| Trips starting within 10-20 minutes of an incident | 17.02 | 0.0\% | 16.53 | 0.0\% | 14.45 | 0.0\% | 18.50 | 0.0\% | 22.92 | 0.0\% | 0.0\% |
| Trips starting within 20-30 minutes of an incident | 16.72 | -1.7\% | 16.24 | -1.8\% | 14.15 | -2.0\% | 18.21 | -1.6\% | 22.62 | -1.3\% | -1.7\% |
| Trips starting within 30-60 minutes of an incident | 16.42 | -3.5\% | 15.94 | -3.6\% | 13.85 | -4.1\% | 17.90 | -3.2\% | 22.32 | -2.6\% | -3.4\% |
| Trips starting within $60+$ minutes of an incident | 17.02 | 0.0\% | 16.53 | 0.0\% | 14.45 | 0.0\% | 18.50 | 0.0\% | 22.92 | 0.0\% | 0.0\% |
| Avera | 16.9 | -0.9\% | 16.4 | -0.9\% | 14.3 | -1.0\% | 18.4 | -0.8\% | 22.8 | -0.6 |  |

\% of change in speed = (trip speed during an incident category - trip speed during normal operations)/ trip speed during normal operations

## Conclusions

- Subway service interruptions have a statistically significant negative impact on bus and streetcar service operations.
- Nevertheless, the intensity of delay varies according to the mode, and the trip starting time category relative to the incident's starting time


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## Conclusions

- Subway incidents have more immediate and long lasting negative impacts on streetcar service than for buses
- This may be reflecting the TTC's used protocols of deploying buses (or shuttle service) to deal with subway transit service disruptions, when unexpected interruptions occur.
- The used protocols deploys a very few shuttle service along the south section of the subway system (U-shaped section) where parallel streetcar service is available


## Future steps

- Testing and developing of models to understand the impacts of subway incidents on bus service reliability
- Understanding the impacts of different incidents types while controlling for the actual change



## Thank you!

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